

ARIZONA STATE PHYSICIANS ASSOCIATION

A Physician Owned Independent Practice Association

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ASPA FAX EXPRESS

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IPA News & Commentary Distributed Periodically

ASPA WELCOMES NEW PARTNER!! TEAMHealth Medical Call Center

TeamHealth Medical Call Center is a division of TeamHealth, the nation's leading provider of hospital-based clinical services. TeamHealth Medical Call Center has grown to become one of the few URAC accredited health call centers in the nation. It is designed to be a single source for expertise in both clinical and non-clinical inbound and outbound call models. They meet the full spectrum of their clients' call center needs 24 hours a day, 365 days a year, and serve a large diversified customer base that includes health plans, hospitals, physician group practices, home health agencies, student health clinics and other medial call center in need of outsourcing services.

Physicians Benefits:

Beeper free leisure time; 24/7 compassionate and reliable health information and care after-hours, weekends, holidays, vacations, lunchtime and PRN; An immediate response to your patients, increasing patient satisfaction and retention; After hours documentation through triage assessment records; Early intervention and access to the appropriate level of care; and Outbound call campaigns to support and document P4P initiatives.

Solutions:

Physician after hours triage; Health Information; Answering service; Appointment setting; Outbound call campaigns.

Take advantage of ASPA's Discounted Rates!

For more information about this program, complete the information below and return Fax to ASPA at 602-265-3289.

ASPA Member Name: _____

Contact Person Name if different than above: _____

Telephone Number: _____ Best Time to Call: _____ Email: _____